

Privacy policy

At Universal Trade FX, keeping your personal information safe isn't just a legal obligation — it's something we genuinely care about. This Privacy Policy explains what data we collect, why we collect it, how we look after it, and when, if ever, it gets shared with others. Using our platform means you're comfortable with the practices laid out here, so we encourage you to read through this whenever you have a moment.

What we collect

Depending on how you interact with our platform, we may gather a few different types of information. Some of it you give us directly — like when you fill out a form or get in touch with us. Other data is collected automatically in the background, such as technical details about your device, how you navigate the platform, and a general sense of your location based on your internet connection.

What we do with it

The information we collect serves a clear purpose: to keep things running smoothly for you. We use it to deliver and improve our services, respond to your queries, tailor your experience to your preferences, and keep you informed about things that are relevant to you. Where permitted, we may also reach out with updates or offers we think you'd find useful. And of course, like any responsible business, we use it to meet our legal and regulatory obligations.

How we protect your data

We take data security seriously. A combination of technical measures and internal procedures is in place to guard your information against unauthorized access, unintended changes, or improper disclosure. While no system is entirely foolproof, we're committed to staying ahead of the risks.

When information gets shared

We don't sell your data, and we don't share it carelessly. In some cases, we work with trusted external providers who help us run our services — and they may have access to certain information to do so. Beyond that, there are situations where disclosure is required by law or necessary to defend our legitimate interests. In those cases, we act accordingly.

Your choices and rights

You have a say in how your information is handled. Whether it's adjusting your communication preferences, updating your account details, or managing permissions on your device, there are options available to help you stay in control. If you're unsure how to exercise them, don't hesitate to reach out.

Changes to this policy

As our platform evolves, this policy may need to evolve too. We reserve the right to make updates when necessary, and if anything significant changes, we'll make sure to let you know through the appropriate channels rather than just quietly updating the page.

Questions? Talk to us

If anything in this Privacy Policy is unclear or you'd like to know more about how we handle your data, we're happy to help. Get in touch with us at: support@universaltradefx.com